

**ATTACHMENT A
CONTRACTOR SUPPLEMENTAL PRICELIST INFORMATION AND TERMS**

BT FEDERAL

BT FEDERAL LICENSE, WARRANTY AND SUPPORT TERMS

Definitions and Interpretation

The following definitions will apply to the provision of the Service.

“**CEP**” means Customer Enrollment Package.

“**Sensor**” means a device, operating system, database or other software or hardware that the Ordering Activity owns or licenses and that is configured to send messages to the Sentry.

“**Sentry**” means a passive data receiver used to enable BT to provide the Services

“**Service**” means the service, as described in below.

“**Messages**” means any data sent by a Sensor to a Sentry, whether a log message, or an alert, or an accept/deny notification from a firewall. Messages most often arrive at the Sentry via syslog (udp/514) but other transport protocols used include SNMP traps (udp/162), SMTP (tcp/25), and Checkpoint's LEA interface.

Service Description

Contractor through BT Federal (“BT”) will provide managed computer security monitoring services. The base service is Managed Security Monitoring in which BT will configure one or more Sentry units in accordance with the technical and business information provided by the Ordering Activity.

Contractor warrants that the Services will be performed in a professional and workmanlike manner consistent with industry standards. CONTRACTOR HEREBY DISCLAIMS ANY OTHER WARRANTY, EXPRESS OR IMPLIED, IN CONNECTION WITH THIS AGREEMENT AND THE SERVICES PROVIDED HEREUNDER.

Minimum Period of Service

Unless otherwise specified on the Order Form, the Minimum Period of Service for each Site will be 12 Months which will commence on the Operational Service Date of each Site. For the avoidance of doubt, the Minimum Period of Service may not be less than 12 Months.

Service Delivery

Contractor through BT will remotely configure any Equipment used in the supply of Services and upon installation of Equipment by Ordering Activity personnel or Ordering Activity designated representatives, conduct a set of standard tests to ensure that the configuration at a Site is functioning correctly. These tests shall include but not be limited to verifying Sentry has connected to a BT Security Operations Center (“SOC”); verifying a Sensor is successfully transmitting Messages to Sentry; and verifying Ordering Activity's access to the BT provided web-portal designated to Ordering Activity. The Operational Service Date for a Site occurs on successful completion of the tests at that Site.

Contractor's Responsibilities

- Contractor through BT shall provide the Services to the Ordering Activity based on the technical and business information, including, but not limited to, the information contained in the Customer Enrollment Package provided by the Ordering Activity. BT will deliver the Sentry(s), according to the parameters specified in the CEP.

- Contractor through BT will provide the IP address range(s) of the gateways located at each BT SOC that will be supporting the Ordering Activity.

- Contractor through BT will provide 24x7x365 real time monitoring of Sensors from a SOC which will be fully supported by a redundant SOC so that at least one BT SOC will be available to the Internet 100% of the time each Month excluding failures due to Force Majeure Events.

- The Sentry Unit will be capable of automatic fail-over to an alternative SOC if there is a fault in the primary SOC. If the Sentry Unit hardware fails, Contractor through BT will ship a replacement Sentry Unit within 48 hours of the failure being identified.
- Contractor through BT will provide 24x7x365 real time event response, in accordance with alert guidelines and escalation and notification using a Ordering Activity provided in the contact tree in the CEP.
- Contractor through BT will make reporting information available via a web portal.
- Contractor through BT will retain the Ordering Activity's Messages that are transmitted to BT's SOC's as follows:
 - Three (3) months of messages in original form will be retained on-line in Socrates and the portal;
 - Six (6) months of weekly reports will be retained on-line in the portal;
 - One (1) year of online storage for monthly reports; and
- In the event of expiration or termination of this Attachment A, Contractor through BT shall store Ordering Activity Messages within its data backup complex and shall safeguard Ordering Activity Messages at consistent production levels as then in effect. BT shall use approved commercial services to destroy storage media at BT determined intervals or upon media failure
- Contractor through BT will retain the Firewall Messages that are transmitted to BT's SOC's as follows,
 - A daily summary will be computed for total bytes and connections and be retained online; Ninety (90) days of daily summary information will be retained online;
 - No data detail or summary information will be retained offline for firewall traffic logs.
 - Ticketed events from Firewall Threshold violations will be kept as per Section 5.7 above

- Following expiration or termination of Service, Contractor through BT will continue to store the Ordering Activity's data in its data backup complex and continue to safeguard such data at the same levels as existing customers. BT will use approved commercial services to destroy storage media at BT determined intervals or upon media failure.

The Ordering Activity's Responsibilities

- The Ordering Activity will provide Contractor through BT with complete and accurate technical and business information as defined in the CEP and shall provide a completed CEP to BT within seven (7) days of the Effective Date ("CEP Date"). The Ordering Activity will promptly notify BT in writing of changes in such information.
- The Ordering Activity will install or provide Contractor through BT the ability to install Sentry Unit(s) inside the Ordering Activity's network on a network segment where Sensors being monitored can deliver Messages to the Sentry.
- For Sensors not managed by Contractor through BT the Ordering Activity will
 - configure the devices to transmit messages to the Sentry Unit(s).
 - work with BT to reconfigure and tune the devices to reduce the generation of false positives from the customer's infrastructure.
- The Ordering Activity will enable remote access from the onsite Sentry (s) to Contractor through BT's Security Operations Centers via SSL and will enable temporary inbound access via SSH upon request from BT.
- Notwithstanding Clause 4, the Ordering Activity will confirm in writing that service is activated.
- The Ordering Activity will provide adequate physical security for the Sentry Unit(s) and an environment suitable for correct operation of the Unit(s).
- The Ordering Activity's network will provide minimum outbound bandwidth equivalent of a T1 circuit for the Sentry to use to maintain connectivity from the Ordering Activity site to a SOC.

Use of the Service

- The Ordering Activity shall use the Services for its internal business purposes. The Services are intended for the Ordering Activity's use and shall not be resold by the Ordering Activity. The Ordering Activity shall not use the Services to monitor a third party's network or any devices or applications not expressly chosen by the Ordering Activity for its internal business purposes to be active on the Ordering Activity's network.

The Ordering Activity shall not attempt to access or modify the hardware or software of any BT product or service, nor shall the Ordering Activity copy or reverse engineer any BT product or service.

