



NetApp/immixGroup – Partner Operations Reports

NetApp federal orders are now being processed by immixGroup **effective May 15, 2019**. As the public-sector arm of Arrow, immixGroup's mission is to help companies do business with the federal government. This document provides information on how NetApp partners can receive opportunity reports through immixGroup.

What type of reports can I access?

I. Partner Backlog Report

Description: This report captures the status of orders.

- Tab 1 - A summary of open/booked orders as of date closed/invoiced in the past 30 days.
- Tab 2 - Shows detailed transaction information at the line item level. It contains order date, order status, reseller info, end-user info, ship to address, part number, tracking number, serial number and invoice number - if it applies.

Delivery Method:

Subscription: Sent out to subscribed partners on Tuesday of every week. To subscribe, email ba_helpdesk@immixgroup.com

On Demand: Located inside the immixGroup igPOS portal. If you would like to access on-demand reporting through the immixGroup igPOS portal, please contact the immixGroup compliance team at POSReports@immixgroup.com

II. Partner Reporting

Description: This report captures the different B2B statuses of orders. This includes a partner's open/booked orders and QTD orders with book acknowledgment, order acknowledgment, ship acknowledgment and invoice acknowledgment statuses.

Delivery Method:

Subscription: Sent out to subscribed partners on a daily or weekly basis. To be added to the subscription list, email ba_helpdesk@immixgroup.com

On Demand: Located inside the immixGroup igPOS portal. If you would like to access on-demand reporting through the immixGroup igPOS portal, please contact the immixGroup compliance team at POSReports@immixgroup.com



III. Order Information Report

Description: This report captures line item order status information as open (no shipping or invoicing activity), partially shipped or shipped. For the shipped items, the report pulls the tracking and serial numbers.

Delivery Method:

On Demand: Located inside the immixGroup igPOS portal and updated hourly. If you would like to access on-demand reporting through the immixGroup igPOS portal, please contact the immixGroup compliance team at ba_helpdesk@immixgroup.com

IV. Shipping Notifications

Description: Instantaneous order notifications go out to the partner based on the receipt of the B2B ASN message from the supplier. The information is at the order level and captures order date, reseller/supplier/immixGroup order numbers, end user info and tracking number.

Delivery Method:

Subscription: Scheduled to be sent out simultaneously to subscribed partners as orders are shipped. To be added to the subscription list, email ba_helpdesk@immixgroup.com

For any inquiries regarding these reports or to unsubscribe, email ba_helpdesk@immixgroup.com.

Questions?

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